



Terms & Conditions – Pet-Cards Store

Last updated: 10/26/2025

Welcome to **Pet-Cards.com**. By accessing or using our website and services, you agree to comply with the following Terms & Conditions. Please read them carefully before making any purchase.

1. General Information

- **Pet-Cards** is operated from Fort Lauderdale, FL, USA.
 - By placing an order, you confirm that you are at least 18 years old or have parental/guardian consent.
 - These Terms may be updated from time to time. Continued use of our website implies acceptance of any changes.
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2. Products & Services

- We sell **physical products** (e.g., collectible stickers/cards) and **digital products** (e.g., downloadable content).
 - Product descriptions, images, and prices are provided for informational purposes. While we aim for accuracy, we cannot guarantee that colors, details, or packaging will be exactly as shown.
 - Availability is subject to change. We reserve the right to discontinue products at any time.
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3. Orders

- By placing an order, you are making an offer to purchase a product under these Terms.
 - You will receive an email confirmation once your order is placed. This does not guarantee acceptance.
 - Orders may be canceled if payment is not completed or if fraudulent activity is suspected.
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4. Pricing & Payments

- All prices are displayed in **U.S. Dollars (USD)**.
 - We accept payments through trusted providers (e.g., PayPal, credit/debit cards, WooPayments).
 - Payment must be received before an order is shipped or digital content is delivered.
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5. Shipping & Delivery

- We ship physical products both domestically and internationally.
- Shipping fees and delivery times will be shown at checkout.
- Delivery dates are estimates only; delays due to carriers or customs are beyond our control.
- Customers are responsible for providing accurate shipping information.

6. Digital Products

- Digital items (e.g., downloadable files) will be delivered electronically to the email address provided.
- Once delivered, digital items are considered **non-refundable**.

7. Returns & Refunds

- Physical products may be returned within **30 days** of receipt if defective or damaged.
- To request a return, contact us at **support@pet-cards.com** with your order number and photos of the issue.
- Returned items must be unused, in original packaging, and shipped back at the customer's expense (unless defective).
- Refunds will be processed to the original payment method.

8. Cancellations

- Orders for physical products may be canceled within **24 hours** of purchase if they have not yet shipped.
- Digital product orders cannot be canceled once the download link has been issued.

9. Limitation of Liability

- We are not liable for indirect, incidental, or consequential damages arising from the use of our products or services.
- Our maximum liability is limited to the amount paid for the order.

10. Privacy

- Your personal information is collected and used in accordance with our Privacy Policy.

11. Governing Law

- These Terms are governed by the laws of the State of Florida, USA.
- Any disputes will be resolved under the jurisdiction of Florida courts.

12. Contact Information

For questions about these Terms, please contact us:

 [**support@pet-cards.com**](mailto:support@pet-cards.com)

 Pet-Cards, Fort Lauderdale, FL, USA

✔ Once you publish this page, you must:

1. Go to **WooCommerce** → **Settings** → **Advanced**.
2. Under **Page setup**, assign it as your **Terms & Conditions Page**.
3. This ensures customers must **agree to your terms** before completing checkout.